Kobe-Sanda Outlet shopping guide

Outlet first · Dining alternatives & the connecting bridge

1. Shopping & tax-free

Focus on the Outlet. Use AEON as an alternative for food or a short indoor browse. You do not need to explore both centres. Keep your agreed pickup time.

Pick a few stores, then use the official map

For bags, consider Coach, Kate Spade or Loewe; for clothing, Armani, Beams or United Arrows; for sportswear, adidas, ASICS or New Balance. Choose for your needs. Discounts and stock are not guaranteed.

Check visitor coupons before paying

Look for the on-site “For Tourists from Overseas / Download Coupons” sign. Scan its QR code, check participating shops, validity and terms, and show the coupon before payment. It may not apply to every store or combine with other offers.



Tax-free shopping: at least JPY 5,000 before tax

Eligible visitors may apply at participating tax-free stores when purchases total at least JPY 5,000 before tax at the same store on the same day. Do not combine spending at different brand stores. Bring your original passport and ask before paying. Eligible products and procedures depend on the store and applicable rules.

From 1 November 2026, Japan moves to a refund system: pay the tax-inclusive price, then receive the consumption-tax refund after customs confirms export at departure. Complete the required shop procedures and check how your refund will be paid.

Leave time at the end

Fitting rooms, checkout and tax-free procedures can have queues. As a planning buffer, leave roughly 20-30 minutes before pickup for payment, walking and finding your car. This is not a measured walking time. Confirm the pickup location with your driver.

Official Outlet map (online): platinumaps.jp/d/premiumoutlets-kobesanda

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2. Food & indoor browsing

The Outlet has Food Gallery and separate restaurants. If food or seating queues are long on weekends or holidays, compare another restaurant or cross to AEON. AEON can also be busy, so crossing over is not always faster.

Food Gallery · Several cuisines together

Options include Ippudo ramen, Kamatake Udon / Sanda Oyakodon, Sandaya Honten and Roast Beef Yoshimi. For a simple meal, compare the queues and available seats first.

Separate restaurants · A sit-down break

Examples include KUA'AINA burgers, Eggs 'n Things, Salon Ginza Sabou Komeshokudo and Onikuya. Menus, seats and waiting times vary. Ask about the wait before joining a queue.

AEON dining: options on 1F, 2F and 3F

1F and 2F have restaurant areas; 3F has the Picnic Court food court. On 1F, compare Ittogokoku Japanese meals, Wako tonkatsu, Tsuruhashi Fugetsu okonomiyaki or Denver Premium steaks. Pick one convenient option rather than visiting every floor.

Prefer indoor browsing? A short AEON floor list

1F	MUJI · Everyday goods, clothing and snacks
1F	DAISO · Mainly JPY 100 items; other prices also apply
1F	AEON food supermarket · Drinks, snacks and prepared food
2F	Kikuya Bookstore · Books and stationery
3F	Gachagacha no Mori · Capsule-toy specialist

Work back from your pickup time before queuing. As a planning buffer, stop browsing and begin returning 20-30 minutes before the agreed meeting time. Leave earlier if you still need to pay, complete tax-free procedures or walk at a slower pace.

Sources: premiumoutlets.co.jp · kobekita.aeonmall.jp · muji.com · gashapon.jp

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3. Back to the Outlet

Across from Coach: the bridge to AEON 2F

Coach is store 420 at the Outlet. Look opposite Coach for the connecting bridge. It leads to the Ajisai Court entrance on AEON’s specialty-shop 2F. Use the pedestrian bridge and follow the on-site signs.





ZLY on-site photographs · AEON 2F Ajisai Court entrance: Coach is visible across the bridge / Look for the connecting-bridge sign and follow its arrow

Return: go to 2F, then head towards the north side

1. If you are on 1F or 3F, take the lift or escalator back to 2F.

2. Head towards the Outlet on the north side. Look for “あじさいコート入口” and “神⊠三田プレミアム・アウトレット / 連絡ブリッジ”. Do not assume the top of your phone map means north.

3. Follow the signs out through the 2F entrance and cross the bridge back to the Coach area at the Outlet.

4. Continue to the pickup point agreed with your driver. Coach and the bridge are landmarks, not designated meeting points.

Remember: 2F / Ajisai Court entrance / connecting bridge / Outlet. Do not look for the bridge from the 1F bus or car-park exits.

Industry partners and car service companies are welcome to use this guide for guest services and commercial purposes. Happy to share and work together towards better guest experiences.

Sources: kobekita.aeonmall.jp/floormap · premiumoutlets.co.jp · nta.go.jp